

A Message for Visitors to 52 and 56 Chauncy St.

The Boston Housing Authority offices at 52-56 Chauncy Street are closed to walk-in traffic until further notice in order to reduce in-person exposure to the COVID-19 virus and protect our clients, residents and staff.

All services will continue! Residents, voucher holders and applicants can conduct business with us by mail, phone, fax, and email.

If you are here for a scheduled appointment, we will reach out to you to reschedule. All appointments will be conducted by phone or email for the immediate future.

Applicants: Applicants may print a CHAMP/BHA application from the [BHA website](#) at bostonhousing.org, request a mailed copy or check the status of a current application by calling the status Line at (617) 988-3400, Monday-Friday between 9:00AM and 5:00PM. Applications should be submitted by mail whenever possible, or if necessary applications can be dropped off in the outer lobby of BHA's main office at 52 Chauncy Street.

BHA Residents: If you are a BHA resident in need of assistance, please contact your housing manager or call the general switchboard at 617-988-4000.

Voucher Holders: If you have a BHA voucher and need assistance, please call your leasing officer or call the general switchboard at 617-988-4400.

Translation Services: Those needing translation services to conduct BHA business should continue to call the BHA's Language Line at 617-988-4001.

For other business or if you are not sure who to call: Phone numbers for each BHA department can be found on our [departments page](#) on the BHA website at www.bostonhousing.org, or you can call our general switchboard at 617-988-4000.

It is our priority to effectively serve our residents, voucher holders and applicants, while we limit the physical risks of exposure to COVID-19. Thank you for your patience.