A Message for Visitors to 52 and 56 Chauncy St.

The Boston Housing Authority offices at 52-56 Chauncy Street are closed to walk-in traffic until further notice in order to reduce in-person exposure to the COVID-19 virus and protect our clients, residents and staff.

**All services will continue!** Residents, voucher holders and applicants can conduct business with us by mail, phone, fax, and email.

**If you are here for a scheduled appointment,** we will reach out to you to reschedule. All appointments will be conducted by phone or email for the immediate future.

**Applicants:** Applicants may print a CHAMP/BHA application from the BHA website at bostonhousing.org, request a mailed copy or check the status of a current application by calling the status Line at (617) 988-3400, Monday-Friday between 9:00AM and 5:00PM. Applications should be submitted by mail whenever possible, or if necessary applications can be dropped off in the outer lobby of BHA’s main office at 52 Chauncy Street.

**BHA Residents:** If you are a BHA resident in need of assistance, please contact your housing manager or call the general switchboard at 617-988-4000.

**Voucher Holders:** If you have a BHA voucher and need assistance, please call your leasing officer or call the general switchboard at 617-988-4400.

**Translation Services:** Those needing translation services to conduct BHA business should continue to call the BHA’s Language Line at 617-988-4001.

**For other business or if you are not sure who to call:** Phone numbers for each BHA department can be found on our departments page on the BHA website at www.bostonhousing.org, or you can call our general switchboard at 617-988-4000.

It is our priority to effectively serve our residents, voucher holders and applicants, while we limit the physical risks of exposure to COVID-19. Thank you for your patience.