

Future of BHA

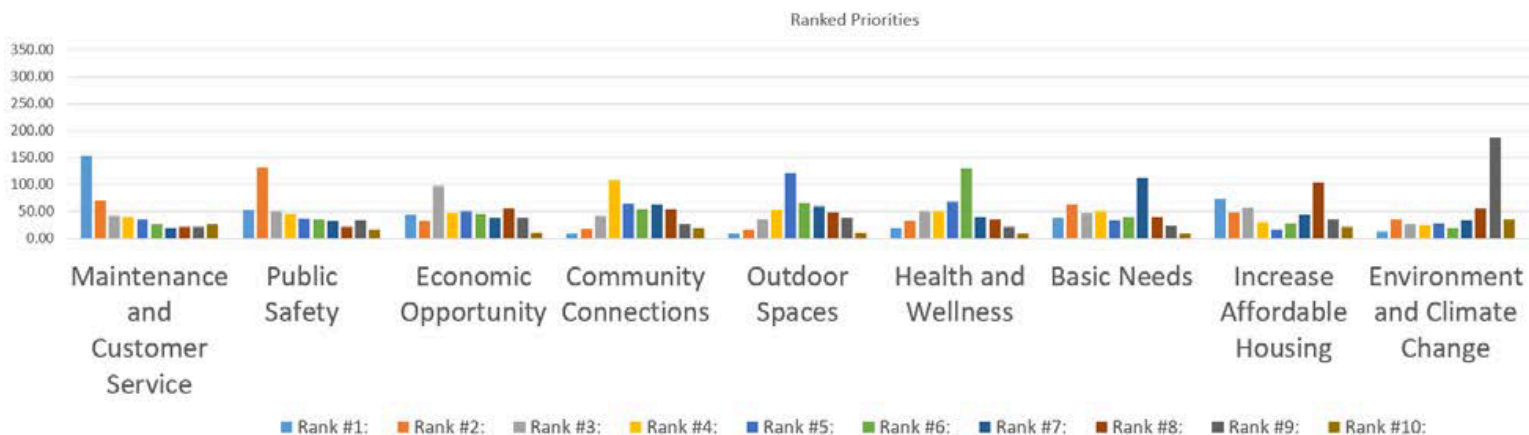
PLANNING FOR THE NEXT FIVE YEARS

TAKEAWAYS FROM 5 YEAR PLAN SURVEY

Every five years the Boston Housing Authority sets goals in areas where we aim to achieve measurable and meaningful progress. The 5 Year Plan is a guiding document for BHA staff, residents, and partners that can help us understand our impact on residents and their communities.

WHAT WE'VE HEARD TO DATE

BHA sent out a survey to all residents asking for feedback on BHA priorities for the 5 Year Plan. Below are visuals summarizing the 474 responses.



WORD CLOUD OF ENTRIES CATEGORIZED AS "OTHER"



If you have any questions about the 5 Year Plan, please contact FutureofBHAEvent@bostonhousing.org for more information.

EVENT MAP

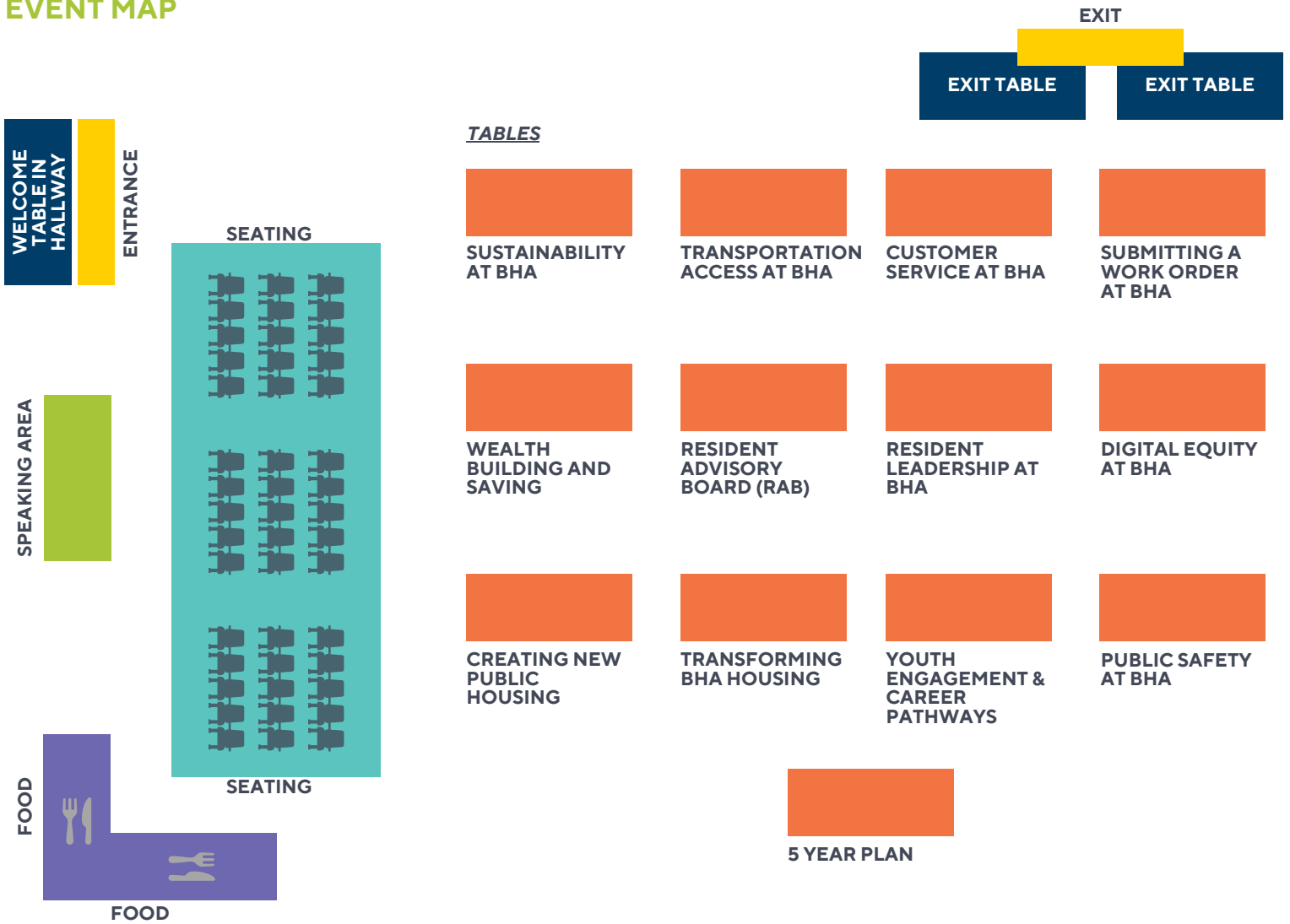


TABLE DESCRIPTIONS

SUSTAINABILITY AT BHA

LEARN MORE ABOUT WHAT SUSTAINABILITY AT BHA MEANS, POSITIVE IMPACTS FOR RESIDENTS, AND OVERVIEW OF ONGOING/UPCOMING PROJECTS

TRANSPORTATION ACCESS AT BHA

DISCUSSING OUR TRANSPORTATION PROGRAMS THAT HELP ALLEVIATE THE COST OF PUBLIC TRANSIT IN & AROUND BOSTON

CUSTOMER SERVICE AT BHA

SHARE YOUR IDEAS ABOUT HOW THE BHA SHOULD DEFINE CUSTOMER SERVICE

SUBMITTING A WORK ORDER AT BHA

DEMONSTRATION OF HOW TO SUBMIT A WORK ORDER AT BHA AND HOW TO CHECK THE STATUS OF YOUR WORK ORDER

WEALTH BUILDING AND SAVING

SEE WHAT OPPORTUNITIES AND PROGRAMS ARE AVAILABLE TO YOU TO OWN A HOME, SAVE MONEY, AND INCREASE FINANCIAL STABILITY

YOUTH ENGAGEMENT & CAREER PATHWAYS

EXPLORE OUR YOUTH PROGRAMMING OPTIONS & LEARN HOW TO GET INVOLVED IN OUR ADULT EDUCATION OPPORTUNITIES

TRANSFORMING BHA HOUSING

UPDATES ABOUT ONGOING PROJECTS AT SELECT SITES

CREATING NEW PUBLIC HOUSING

SHARE IDEAS ABOUT YOUR VISION FOR NEW PUBLIC HOUSING SITES

RESIDENT LEADERSHIP AT BHA

LEARN MORE ABOUT CURRENT RESIDENT LEADERSHIP GROUPS AND ACCESS RESOURCES FOR STARTING YOUR OWN LOCAL TENANT ORGANIZATION

RESIDENT ADVISORY BOARD (RAB)

HEAR FROM OUR NEWLY ELECTED RESIDENT ADVISORY BOARD

DIGITAL EQUITY AT BHA

OVERVIEW OUR DIGITAL EQUITY PROGRAMMING AND AFFORDABLE INTERNET OPTIONS

PUBLIC SAFETY AT BHA

PARTICIPATE IN A BUTTERFLYMX DEMONSTRATION AND GET IN TOUCH WITH YOUR LOCAL PUBLIC SAFETY TEAM

5 YEAR PLAN

GIVE YOUR FEEDBACK FOR OUR 2025-2029 FIVE YEAR PLAN!