Mildred C. Hailey

Community Partners’ Resource Guide

Sponsored by the Mildred Hailey Tenant Organization, Boston Public Health Commission, and Boston Housing Authority-Project REACH Initiative.

Funded by the Centers for Disease Control and Prevention.
Dear Resident:

On behalf of the Mildred Hailey Tenant Organization, we would like to take this opportunity to welcome you to our community. Our mission is to help preserve and enhance the community we love, to ensure that the interests of the community are considered by state and local governments, and our partners, to safeguard the quality of life we all value.

Who are we?
The Mildred Hailey Tenant Organization is a civic association elected by its residents to represent their best interest. To the best of our ability, we work with families and partners to identify gaps in resources and coordinate to bring those resources to our community and discuss who can best fill these needs.

The Mildred Hailey Community has seen many changes throughout the past several years. We have gone from being privately managed by our Bromley Heath Tenant Management Corporation to being managed by a city agency, the Boston Housing Authority. However, one of the constant models has been partnering with many of our local agencies such as various city departments, health agencies, advocacy agencies, legal agencies, and youth and elderly programs to help strengthen the quality of life for all of our residents.

This resource guide has been developed to help you recognize the abundance of resources available to you and your family.

We welcome you to the community and if you need support or have any questions, please feel free to reach out to us at 857-547-1271 or email bromleyheath12@gmail.com. We are always looking for volunteers. If you would like to know more about our tenant organization, please contact us at 857-547-1271.
MILDRED C. HAILEY DEVELOPMENT HISTORY

The Mildred C. Hailey Development (formerly Bromley Heath and Bickford) is named after our former long-term Executive Director and Leader Ms. Mildred C. Hailey. Ms. Hailey was a longtime activist who fought for civil and tenants’ rights. The Mildred C. Hailey development was built between 1939 and 1942 on the Heath Street side to provide housing for families of naval personnel and later expanded to include Bromley Park (1949-1954) to house low-income elderly and families.

EMERGENCY CONTACT NUMBERS

Emergency Contact Numbers

<table>
<thead>
<tr>
<th>Service</th>
<th>Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Boston Police Department</td>
<td>911</td>
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<tr>
<td>Boston Fire Department</td>
<td>911</td>
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<tr>
<td>Boston Ambulance</td>
<td>911</td>
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<tr>
<td>AREA E-13</td>
<td>617-343-5630 (non-emergencies or urgent)</td>
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<tr>
<td>3347 Washington St</td>
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<tr>
<td>Jamaica Plain, MA 02130</td>
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PRIORITY NUMBERS

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<tr>
<th>Service</th>
<th>Number</th>
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<tbody>
<tr>
<td>WORK ORDERS</td>
<td>617-988-HELP (4357)</td>
</tr>
<tr>
<td>MANAGEMENT OFFICE</td>
<td>617-988-5281</td>
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30 BICKFORD STREET,
JAMAICA PLAIN, MA 02130

PLEASE CALL THE WORK ORDER LINE FIRST TO REQUEST A REPAIR TO YOUR APARTMENT. PLEASE MAKE SURE TO OBTAIN YOUR WORK ORDER NUMBER FROM THE WORK ORDER OPERATOR.

TRASH PICK AND RECYCLING PICK UP DATE

The Boston Housing Authority provides free recycling bags as part of our commitment to preserving the environment. We have conveniently located recycling bins next to the dumpsters. Trash and recycling pick up days are Monday, Tuesday, and Wednesday.

TRANSPORTATION

The Mildred C. Hailey Apartments are fortunate to have the Jackson Square Orange Line station located next to the development. The Orange Line serves Back Bay, Downtown and Forest Hills. The 14, 22, 29, 41, 44 and 48 buses also provide service to and from Jackson Square Station.
HOW TO USE THIS PARTNER’S RESOURCE GUIDE

This manual contains information about partners that are established within the Mildred C. Hailey Development. Partners are defined as those agencies that provide financial and concrete resources on an ongoing basis with professional expertise. These Partnerships promote resident engagement, workforce development, continuing education, and community service.

Mildred Hailey Jazz Art Unity Day Festival.

Sponsored by the Makanda Project and MassArt’

Disclaimer: the Mildred Hailey Tenant Organization (MHTO) maintains the Family Services Resource Guide as a service to families as a reference tool. Every effort is made to ensure listings are up-to-date. MHTO does not endorse or claim to have personal knowledge of the abilities of those listed. The resources listed in this guide are not intended as a recommendation, referral, or endorsement of any resource or as a tool for verifying the credentials, qualifications, or abilities of any organization, product or professional service. Users are urged to use independent judgment and request references when considering any resource associated with diagnosis or treatment of your personal needs, or the provision of services related to your needs.
VOTING AND REPRESENTATIVE INFORMATION

Your city or town clerk is:

BOSTON ELECTION DEPT.
ONE CITY HALL SQUARE
ROOM 241
BOSTON, MA 02201

Phone: 617-635-3767
Email address: election@boston.gov
Fax: 617-635-4483

Website: WWW.CITYOFBOSTON.GOV/ELECTIONS

REGISTER TO VOTE AT

You can register to vote in person at

BOSTON ELECTION DEPT.
ONE CITY HALL SQUARE
ROOM 241
BOSTON, MA 02201

Phone: 617-635-3767

Or log online at https://www.sec.state.ma.us/ovr/

WHERE DO I VOTE

Polling locations vary depending on what street you live in. You may contact the City of Boston Election Department at 617-635-3767 or log on to


WHO ARE MY ELECTED REPRESENTATIVES

To find out who your elected officials are, you can call BOSTON ELECTION DEPT. at 617-635-3767 or log into http://www.wheredoivotema.com/bal/myelectioninfo.aspx
**NEAREST HOSPITALS AND CLINICS MAIN NUMBERS**

**Urgent: If you need immediate medical attention please call 911**

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<thead>
<tr>
<th>Hospital/Medical Center</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website</th>
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<tbody>
<tr>
<td>Beth Israel Deaconess Hospital</td>
<td>330 Brookline Avenue, Boston, MA 02215</td>
<td>617-667-7000</td>
<td><a href="http://www.bidmc.org">www.bidmc.org</a></td>
</tr>
<tr>
<td>Boston Medical Center</td>
<td>1 Medical Center Plaza, Boston, MA 02118</td>
<td>617-638-8000</td>
<td><a href="http://www.bmc.org">www.bmc.org</a></td>
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<tr>
<td>Brigham's and Women's Hospital</td>
<td>75 Francis Street, Boston, MA 02215</td>
<td>617-732-5500</td>
<td><a href="http://www.brighamandwomens.org">www.brighamandwomens.org</a></td>
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<tr>
<td>Children's Hospital</td>
<td>300 Longwood Avenue, Boston, MA 02215</td>
<td>617-355-7000</td>
<td><a href="http://www.childrenshospital.org">www.childrenshospital.org</a></td>
</tr>
<tr>
<td>Martha Eliot Health Center</td>
<td>75 Bickford Street, Jamaica Plain, MA 02130</td>
<td>617-971-2100</td>
<td><a href="http://www.childrenshospital.org">www.childrenshospital.org</a></td>
</tr>
<tr>
<td>South End Health Center</td>
<td>1601 Washington Street, Boston, MA 02118</td>
<td>617-425-2000</td>
<td><a href="http://www.sechc.org">www.sechc.org</a></td>
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<tr>
<td>Whittier Street Health Center</td>
<td>1290 Tremont Street, Roxbury, MA 02120</td>
<td>617-427-1000</td>
<td><a href="http://www.wshc.org">www.wshc.org</a></td>
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<tr>
<td>Veterans Affairs Hospital</td>
<td>150 South Huntington Avenue, Jamaica Plain, MA 02130</td>
<td>617-232-9500</td>
<td><a href="http://www.boston.va.gov">www.boston.va.gov</a></td>
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<tr>
<td>Dimock Health Center</td>
<td>55 Dimock Street, Roxbury, MA 02119</td>
<td>617-442-8800</td>
<td><a href="http://www.dimock.org">www.dimock.org</a></td>
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<tr>
<td>Southern Jamaica Plain Health Center</td>
<td>640 Centre Street, Jamaica Plain, MA 02130</td>
<td>617-524-5170</td>
<td><a href="http://www.brighamandwomens.org">www.brighamandwomens.org</a></td>
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**MAYOR’S HEALTH LINE**

The Mayor’s Health Line is a free, confidential, multilingual information and referral service. They help and welcome all residents regardless of immigration status. If you or your family needs legal assistance they provide referrals to legal services.

**Operating hours are: Monday - Friday from 9 am to 5 pm.**

**Call or visit!**

617-534-5050 / Toll-Free: 1-800-847-0710

1010 Mass Ave Boston, MA 02118 2nd Floor
HelpSteps.com is a free and confidential web-based portal that connects individuals to health and human services available in Massachusetts.

- 1,700 in-state agencies
- Personalized search
- View detailed agency information
- Build agency contact list
- Advanced location search
- Google Map integration
- Find nearby public transportation

Check out the new HelpSteps mobile app!
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<tr>
<th>Agency Name</th>
<th>Address</th>
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<tr>
<td>Boston Children’s Hospital at Martha Eliot</td>
<td>75 Bickford Street Jamaica Plain, MA 02130</td>
<td>(617)-971-2100</td>
<td><a href="http://www.childrenshospital.org/mehc">www.childrenshospital.org/mehc</a></td>
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**Services provided**

- Pediatric Primary Care
- Adolescent and Young Adult Primary Care
- Mental Health Services
- Optometry
- Nutrition
- Newborn Coordination Program
- Early Intervention and more! Call to find out what other services we provide.

**Hours of operation**

- **Monday, Tuesday, Wednesday, Friday:** 8:30 a.m.- 5:00 p.m.
- **Thursday:** 8:30 a.m.- 7:00 p.m.
- **Saturday:** CLOSED
- **Sunday:** CLOSED

**Mission**

- Provide the highest quality health care
- Be the leading source of research and discovery
- Educate the next generation of leaders in child health
- Enhance the health and well-being of the children and families in our local community

**Who we are**

- Our team includes doctors, nurse practitioners, nurses, dietitians and mental health counselors- all of whom specialize in the care of children from birth to young adults.
- Our multilingual staff is here to help you access pediatric care from the #1 children’s hospital in the country- right here in our local community.

**What we do**

- Some of our Community Events include:
  - Annual Martha Eliot Health and Safety Fair
  - Annual School Registration Fair with the Nurtury Learning Lab
  - Summer Camp Registration
  - Monthly family game nights and more!

- Other services provided by Martha Eliot that are available to teens and adolescents in the community include how to apply for jobs, colleges, and volunteer opportunities when they make an appointment with our Adolescent Resource Center.

**Contact us**

- **Phone:** (617)-971-2100
- **Address:** 75 Bickford Street Jamaica Plain, MA 02130
A place where your needs can be met

Metro Boston Alive Inc.
MBA focus on at risk youth, and their families. We mentor with court-involved individuals and ex-offenders to empower them to make a positive transition back into their community. We also offer referrals for individuals who may be experiencing drug, alcohol addiction and domestic violence. (All referrals are confidential.) Community service opportunities are available to fulfill court and public assistance program requirements. We can connect you and your children to services and programs (employment, education, and/or counseling, etc.)

Metro Boston has summer programs such as: Fishing and gardening. We also partner with ABCD summer youth job placement program.

The Anna M. Cole Community Center is available for rent to hold: baby showers, birthday parties and events. We also have church services on Sunday in English & Spanish.

Facebook/Metro Boston Alive
Hours of Operation: Monday-Friday from 9:30AM-2:30PM

Contact Information: L. Lacey/A. Henry (617) 942-7135

Pyramid Builders Counseling Service Inc.
JCAHO accredited, licensed mental health clinic that provides home-base and community base psychosocial, therapeutic services. The mission of Pyramid Builders Counseling Services, Inc. is to provide clinically and culturally effective prevention and intervention services to children, adolescents, adults and families at risk. Our goal is to promote social, emotional, economic and behavioral health within families.

www.pyramidbuilder.org

Hours of Operation: Monday–Thursday from 9AM-7PM & Fridays 9AM-2PM

Contact Information: Dr. Reid (617)-390-5378

Ruffin Mobile Educational Services
Mobile GED tutoring/preparation for youth and adults who wants to obtain High School Equivalency Credentials, this program provides a pathway which can lead to success in college, careers, and the community. We offer affordable non-credit classes in basic social studies, math, science, reading, and writing that meet the testing requirements.

Hours for Trina: Tuesdays ONLY 11AM-1:30PM @ Martha Eliot
Mondays, Tuesdays, & Thursdays 11AM-2PM @ ABCD

Contact Information: Trina (857)-236-6903 / trinaruffinfoy@yahoo.com & Marcia 1 (407)-767-4234
Is a faith based non-profit charitable organization that dissuades children and youth from becoming involved with the streets and inspires them to dream big! The Realkidz program is year-round at the Mildred C. Hailey Apartments and has a focus on the physical, emotional, spiritual and educational needs of the youth. The Realkidz program includes groups, mentoring, sports, youth job training, homework help, field trips, dinner. The organization inspires the youth to be world changers through service to those homeless people and youth led community outreach projects.

**Hours of Operation:** By appointment for our office hours

**Contact Information:** Pastor Allison Cruz (774)488-1105/ acruz@RealKidzoutreach.org

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**Family Exchange Boutique**

“Families Helping Families” Exchange items no longer in use for your family for other donated items (clothes, small household items). Monthly raffles. Collect and redeem your points from UCB & BCW for additional items. Workshops and resources provided for the entire family.

**Hours of Operation:** Mondays, Tuesdays, Wednesdays 10AM-3PM Fridays for **Donations ONLY**

**Contact Information:** Carol Miranda (617)501-3918 - for an appointment Familyexchangeinc@gmail.com

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**BMI Systems**

Is a non-profit consulting group that provides start up services to non-profit organizations and community organizations. Our goal is to provide services to young people and adults involved in the criminal justice system, with help on critical issue, legal rights and resource development. No one who is in need of assistance will be turned away from this organization regardless of their needs.

**Contact Information:** Laurence Jones (857)-249-4502 ljones5119@yahoo.com
Top Left to right: Laura Corporan, Angela Henry, Sergeant John Dougherty Captain Alfredo Andres, and Cecilia Flores.

Bottom Left to right: Marilyn Salgado, Stephanie Rodriguez, Edna Carrasco, Abdulla Hussein, Margaret Noce, Marie Kerins Gould, Federika Garcia, Pastor Allison Cruz and Josefina Osorio
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<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
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<tbody>
<tr>
<td>Boston Police Dept. – District E-13 Community Service Office</td>
<td>3347 Washington St. Jamaica Plain, 02130</td>
<td>617-343-5623</td>
<td><a href="mailto:John.dougherty@pd.boston.gov">John.dougherty@pd.boston.gov</a> <a href="mailto:Antonette.cabral@pd.boston.gov">Antonette.cabral@pd.boston.gov</a></td>
<td>Bpdnews.com</td>
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**Service provided**

We serve as the district liaison between the Boston Police Department and all residents, visitors, businesses and government agencies, assist residents and visitors with police and government related issues, build and maintain relationships with crime watches, neighborhood and business groups, outreach to youth and elder community groups.

**Hours of operation**

**Monday- Friday:** 7:30 AM - 11:45 PM

**Mission**

The Boston Police Department is dedicated to working in partnership with the community to fight crime, reduce fear and improve the quality of life in our neighborhoods. Our Mission is Community Policing.

**Who we are**

We are a team of dedicated police officers and civilians who are committed to improve the quality of life for every resident and business of Boston, especially in the areas of Jamaica Plain and Egleston Square.

**What we do**

We represent the Boston Police Dept. at community meetings, events, school functions and other occasions. We assist residents and businesses with any police or government related issues. Perform outreach functions between the Boston Police Dept. and community groups and students. Improve the Quality of Life in our neighborhoods.

**Contact us**

See above for phone number and emails. We will answer your call or respond as soon as possible. Your comments and questions are important.
Multi Service Providers

Boston Police Department Area District E-13 Flashlight Walk
Agency Name | Address | Phone | Email | Website
---|---|---|---|---
ABCD Jamaica Plain APAC and ABCD Citywide Boston Hispanic Center | 30 Bickford Street, Jamaica Plain, MA 02130 | 617-522-4250 617-522-4830 | Jenny.sugilio@bostonabcd.org | www.bostonabcd.org

Service provided
- Immigration services (assistance with passport, citizenship, and green card applications)
- Food pantry and assistance with food stamp applications
- Onsite toy distribution during holidays, and clothing referrals for children
- Open access computer lab
- Mass health application assistance
- Fuel assistance and utility advocacy services
- Tax preparation services
- YEA! and Summer Works programs for youth ages 13-21 over the summer

Hours of operation
- **Monday:** 9:00AM-3:00PM
- **Tuesday to Thursday:** 9:00 AM – 5:00 PM
- **Friday:** 9:00 AM – 4:30 PM
- Closed weekends

Mission
ABCD's mission is to empower disadvantaged people by providing them with the tools to overcome poverty, live with dignity, and achieve their full potential.

Who we are
Since its founding in 1961, ABCD has strived to be the voice and catalyst of empowerment and opportunity, providing hands-on assistance to those in need and responding promptly to emerging issues. Today, our capacity to bring about positive change impacts more than 85,000 low-income Boston-area families every year. ABCD seeks to be constantly innovative and entrepreneurial, while developing new programs to meet changing needs.

What we do
Through our network of neighborhood centers and hundreds of programs throughout the city, ABCD has the capability to serve diverse populations at every stage of their lives. To accomplish this goal, ABCD has developed a broad spectrum of programs to reach out to people in need and equip them with the skills and self-confidence they need to move forward in their lives.

Contact us
Ivana Serret, Director, Jamaica Plain APAC and Citywide Boston Hispanic Center ivana.serret@bostonabcd.org Phone: 617-522-4250 / 617-522-4830
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<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
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<th>Website</th>
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<tbody>
<tr>
<td>Baraka Community Wellness Organization</td>
<td>130 Warren Street, Roxbury, MA</td>
<td>617-514-0633</td>
<td><a href="mailto:Barakawellness@gmail.com">Barakawellness@gmail.com</a></td>
<td>Barakawellness.org</td>
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<tr>
<th>Service provided</th>
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<tbody>
<tr>
<td>• Free health and wellness programming</td>
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<tr>
<td>• Women’s Empowerment Fitness classes and Healthy Moms Healthy Kids program (Zumba, Health Coaching, Cooking Classes, Free Child Play Group)</td>
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<td>• Food Support Program - Food Cares JP</td>
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<td>• Volunteer Opportunities</td>
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<td>• We offer all programming in English and Spanish.</td>
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<tr>
<th>Hours of operation</th>
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<tr>
<td><strong>Monday to Friday:</strong> 9AM-7:00PM</td>
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<tr>
<th>Mission</th>
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<tr>
<td>BCW’s Mission is to provide wellness solutions for at risk individuals and communities that engage, educate, and empower to close the gap of health disparities and reduce healthcare costs.</td>
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<thead>
<tr>
<th>Who we are</th>
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<tr>
<td>Our team is comprised of passionate experts in the field of fitness, nutrition, healthcare, social service, and policy related to making real societal change. We all share a common interest and desire to eliminating health disparities within our communities and are united to making a truly equal society</td>
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<tr>
<th>What we do</th>
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<tr>
<td>Baraka Community Wellness’s sole purpose is to provide sustainable wellness solutions that engage, educate, and empower individuals and communities so that a person’s zip code, color or economic status aren't a determinant of health.</td>
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<table>
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<tr>
<th>Contact us</th>
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<tbody>
<tr>
<td>Raheem Baraka, Director 617-514-0633</td>
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<tr>
<td>Agency Name</td>
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<tr>
<td>Jamaica Plain Neighborhood Development Corp.</td>
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**Service provided**
- Family financial resources
- Job readiness training
- Small business technical assistance
- Leadership development and community planning
- Family Childcare resources

**Hours of operation**
Monday to Friday: 9AM – 5PM (open and available to appointments and meetings outside of office hours)

**Mission**
To promote equitable development and equal opportunity in Jamaica Plain and adjacent neighborhoods through affordable housing, organizing, and economic opportunity initiatives that improve the lives of low- and moderate-income people and create a better community for all.

**Who we are**
JPND is a Neighborhood Development Corporation located near the Stony Brook T stop. We have 40 years of experience in the community helping to build and promote the continued growth of people in Jamaica Plain.

**What we do**
JPND builds and advocates for affordable housing units in Jamaica Plain and the surrounding areas. We have an economic development department that provides services like small business technical assistance, family childcare, family financial classes, job readiness training and resume help. Our community organizing department works to empower residents in our buildings and provide leadership development trainings to all interested.

**Contact us**
Front Desk: (617)522-2424
Community Organizing
Samantha Montaño: (617)522-2424 x239
Giovanny Valencia: (617)522-2424 x279

Economic Development
Paola Liendo: (617)522-2424 x258
Karla Torrez: (617)522-2424 x240
Carlos Espinoza-Torro: (617) 522-2424 x226
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<tr>
<th>Agency Name</th>
<th>Address</th>
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<th>Email</th>
<th>Website</th>
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<tr>
<td>JPC: Tree of Life/Arbol de Vida</td>
<td>295 Centre Street #31 Jamaica Plain, MA 02130</td>
<td>617-522-4832</td>
<td><a href="mailto:nocemnoce@aol.com">nocemnoce@aol.com</a></td>
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<tr>
<td></td>
<td>• Caregiver support</td>
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<td></td>
<td>• Parenting workshops</td>
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<td></td>
<td>• Playgroup</td>
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<td></td>
<td>• Senior wellness activities</td>
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<td></td>
<td>• School support</td>
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<td></td>
<td>• Youth Leadership</td>
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<td>• Community Trauma support (see JP Neighborhood Trauma Team listing)</td>
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<tr>
<th>Hours of operation</th>
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<td>8:30 to 3:30 Monday -Friday</td>
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<td></td>
<td>Our mission is for residents and service providers to work together as an organization that empowers the residents and engages service providers to promote the health and wellbeing of all Jamaica Plain/Egleston Square residents. We seek to promote a racial just and healthy community through promoting collaboration, Communication and coordination of services and programs.</td>
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<tr>
<th>Who we are</th>
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<td>The JPC: Tree of Life is the Community Connection Coalition for the Dept. of Children and Families, the Neighborhood Health Planning Committee for BPHC, convener of the BPD E-13 Youth/Police Relations Committee, and the co-convener of the Elder Care Network and a core member of the Campus of Care.</td>
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<th>What we do</th>
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<td>Our focus areas are family support, public health and services for older adults. Support groups:</td>
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<td></td>
<td>• Mothers, Fathers(English/Spanish) and Grandparents (Spanish)</td>
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<td>• Playgroup for caregiver with children 0-4 (English/Spanish)</td>
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<td></td>
<td>• Healthy Families Initiative focused on caregivers w/ children 12 to 17 (English/Spanish)</td>
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<td></td>
<td>• Families Creating Together (English/Spanish Sign on request)</td>
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<td></td>
<td>• Exercise classes (English/Spanish)</td>
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<td></td>
<td>• Summer Walking group</td>
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<td></td>
<td>• Liaison at Hennigan, JFK, Higgonson Lewis upper grades</td>
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<td></td>
<td>• Curley Middle School Project: violence prevention w mentoring for 6th, 7th &amp; 8th grade boys</td>
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<tr>
<td></td>
<td>• MCH Community Youth Leadership Institute (Campus of Care)</td>
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<tr>
<th>Contact us</th>
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<tbody>
<tr>
<td>Margaret Noce:</td>
<td>Coalition Coordinator</td>
<td>617-522-4832</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Carol Miranda:</td>
<td>Parent Support Groups/playgroups</td>
<td>617-501-3918</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wendy Polanco:</td>
<td>Spanish Grandparent Group</td>
<td>857-258-5318</td>
<td></td>
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<tr>
<td>Ed Pazzanese:</td>
<td>Families Creating Together</td>
<td>617-522-4832</td>
<td></td>
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<tr>
<td>Gladys Grullon:</td>
<td>Senior Exercise</td>
<td>617-953-5930</td>
<td></td>
<td></td>
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<tr>
<td>Sherman Hart:</td>
<td>School Liaison</td>
<td>617-522-4832</td>
<td></td>
<td></td>
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<tr>
<td>Bashier Kayou:</td>
<td>Community Trauma response &amp; Curley Project</td>
<td>617-522-4832</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alysha Noel:</td>
<td>MCH Community Youth Leadership Institute</td>
<td>617-919-7214</td>
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<td>Agency Name</td>
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</tr>
<tr>
<td>Real Kidz Boston, Inc</td>
<td>964 Parker St. Jamaica Plain, MA 02130</td>
<td>774-488-1105</td>
<td><a href="mailto:realkidzboston@gmail.com">realkidzboston@gmail.com</a></td>
<td>realkidzboston.org</td>
</tr>
</tbody>
</table>

**Service provided**

Drug, alcohol, bullying, and gang prevention; faith-based program for children & youth including mentoring, sports, educational support, field trips, youth job training, homework assistance; Projects to benefit the homeless and children on the streets; Intervention services for at-risk youth; Emergency food & clothing assistance; Referrals; Enrolled & Drop-in’s.

**Hours of operation**

Real Kidz Program Hours: by appointment for our office hours

**Mission**

Our mission is to prevent inner-city children and youth from becoming involved with the streets and inspire them to dream big. We put hope into action.

**Who we are**

Real Kidz Boston is a faith-based, non-profit charitable organization founded to prevent inner-city children and youth from becoming involved with the streets and inspire them to dream big. We focus on the physical, emotional, spiritual, and educational and social needs of the children and youth.

**What we do**

The Real Kidz Program at Mildred Hailey is neighborhood based and operates year-round. It is open to children and youth ages 7-17 and open to those enrolled and drop-ins.

**Contact us**

Real Kidz Office (617)870-8475, (774)488-1105
Early Care, Education and Youth Support
<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Email</th>
<th>Website</th>
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<tbody>
<tr>
<td>Jamaica Plain Head Start</td>
<td>315 Centre St (Rear) Jamaica Plain, 02130</td>
<td>617-522-5533</td>
<td><a href="mailto:Jamie.buskey@bostonabcd.org">Jamie.buskey@bostonabcd.org</a></td>
<td>Bostonheadstart.org</td>
</tr>
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</table>

**Service provided**
- Early Head Start for children ages 2 months to 2.9 years old.
- Head Start (Preschool) for children 2.9 to 5 years old.

**Hours of operation**
- **Monday to Friday:** Head Start Program: 8:30a.m. – 1:30p.m.
- **Monday to Friday:** Extended Day Program: 7:30a.m. – 5:30p.m.
- **Monday to Friday:** Early Head Start Program: 8:30a.m. – 2:30p.m.

**Mission**
ABCD Head Start & Children’s Services, a family development program that is committed to providing opportunities and services to the diverse low-income children and families of Boston and the Malden/Everett area to support them with school readiness, self-sufficiency and success in life.

**Who we are**
ABCD Head Start Preschools are family development centers that provide opportunities and services to the whole family and all the aspects important to early childhood developments. Our programs serve children from birth to five years of age. Our goal is to work with the family to insure each child is ready to transition into the next educational setting.

**What we do**
Unlike traditional child care and other early education programs, Head Start focuses on preparing children for school, working to develop each child’s social and learning skills through:
- High Quality Education
- Individualized Curriculum
- Family Case Management
- Disability Services and Support
- Mental Health Services for Children and Families
- Meal Plans
- Health Screenings (Including Dental, Vision, and Hearing)

**Contact us**
- Phone: (617)-522-5533
- Jamie Buskey, Program Director: Jamie.buskey@bostonabcd.org
- Jo Ann Diaz, Enrollment Specialist: Joann.diaz@bostonabcd.org
- Kate Carlson, FCE Supervisor: Katherine.carlson@bostonabcd.org
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<th>Agency Name</th>
<th>Address</th>
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<tbody>
<tr>
<td>Big Sister Association of Greater Boston</td>
<td>20 Park Plaza, Suite 1420</td>
<td>617-236-8060</td>
<td><a href="mailto:bigsister@bigsister.org">bigsister@bigsister.org</a></td>
<td><a href="http://www.bigsister.org">www.bigsister.org</a></td>
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**Service provided**

Big Sister Boston provides one-to-one mentoring programs for girls between the ages of 7-15 at enrollment. Girls enrolled in our programs are offered additional enrichment services that are tailored to their specific ages and stages of development. Our staff lead group programs for girls-only which address topics ranging from fostering healthy relationships to identity and how it is portrayed in the media.

**Hours of operation**

Office hours are Monday – Friday 9am-5pm

**Mission**

We ignite girls’ passion and power to succeed through positive mentoring relationships with women and enrichment programs that support girls’ healthy development.

**Who we are**

We are a community of dedicated leaders, ambassadors, and advocates focused on the unique needs of girls. Big Sister Boston is one of three Big Brothers Big Sisters of America affiliates in the city, and is the only one in the country solely serving women and girls. Research shows that when girls’ unique needs are addressed, they thrive with increased confidence, academic achievement, improved interpersonal relationships, and the ability to make healthy decisions.

**What we do**

Big Sister Boston is immersed in the diverse communities we serve through a variety of programming. From the traditional model of one-to-one mentoring relationships to enrichment programs focused on career awareness, safety, wellness, and healthy decision-making, we are meeting the unique social and emotional needs of girls between the ages of 7-20.

**Contact us**

To enroll a girl or become a Big Sister, please call our Recruitment hotline: 617-236-8077. For general inquiries, please call our office: 617-236-8060
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<th>Agency Name</th>
<th>Address</th>
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<tr>
<td>Big Brothers Big Sisters of Massachusetts Bay</td>
<td>75 Federal Street, 8th Floor, Boston, MA 02110</td>
<td>(617) 542-9090</td>
<td></td>
<td><a href="http://www.bbbsmb.org">www.bbbsmb.org</a></td>
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**Service provided**
- Community Based program
- Free program for families
- Child meets with their mentor, twice a month, for about 2-4 hours doing free or low-cost activities out in the community
- Family is paired with a Match Support specialist who provides support throughout the life of the match

**Hours of operation**
- Monday-Friday, 9-5pm.

**Mission**
The mission of Big Brothers Big Sisters of Massachusetts Bay is to partner with under-resourced families to provide their children with transformational, one-to-one professionally-supported relationships with caring adult mentors, so that their children will thrive.

**Who we are**
Mentoring organization providing 1 to 1 mentoring to children ages 7-12 in the Greater Boston area.

**What we do**
Our vision is to inspire, engage and transform the communities of Mass Bay by helping youth achieve their full potential, contributing to healthier families, better schools, brighter futures and stronger communities.

**Contact us**
Jenny Bautista, Community Engagement and Recruitment Coordinator, 617-956-0205
### YouthConnect

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<tr>
<td>YouthConnect</td>
<td>115 Warren St. Roxbury, MA 02119</td>
<td>617-427-0957</td>
<td><a href="mailto:youthconnect@bgcb.org">youthconnect@bgcb.org</a></td>
<td><a href="http://www.bgcb.org/youthconnect">www.bgcb.org/youthconnect</a></td>
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#### Service provided

Clinical Social workers develop and provide appropriate intervention and treatment strategies including:

- Intake with Psychosocial assessment
- Referrals to community based agencies
- Clinical case management
- Individual and family therapy
- Parental guidance and support.
- Educational and legal advocacy

All services are trauma-informed and culturally competent. Additionally, services are confidential, voluntary, free and not time-limited (health insurance is not necessary).

#### Hours of operation

**Monday to Friday:** 9AM-5PM

#### Mission

YouthConnect’s aim is for young people to exhibit fewer high-risk factors, take ownership of their decisions, engage with key community resources, be better equipped to make positive life choices, and be on track to a more hopeful future.

#### Who we are

YouthConnect is an innovative program of the Boys & Girls Clubs of Boston, in partnership with the Boston Police Department. We place licensed clinical social workers inside police stations that see high rates of youth arrests, providing on-site, in-home, and community-based counseling services. Since YouthConnect’s inception in 1996, we have served more than 13,000 of the city’s most at-risk youth and families.

#### What we do

Using our four-tier service model that includes therapy services, clinical case management and resource coordination, YouthConnect’s key objectives are to:

- Provide trauma-informed mental health and advocacy services to referred youth and families.
- Conduct safety planning with youth regarding victimization, perpetration, and retaliation.
- Build additional supports for young people to ensure a safety net of caring professional adults.
- Enhance family stability and supports.
- Coordinate services for families between varied social service agencies & juvenile justice providers to ensure that roles & responsibilities are clear, minimize duplication, make appropriate treatment strategies, & maintain cultural competency.
- Reduce high-risk behaviors that are associated with arrest and incarceration.

#### Contact us

- Andrea Perry, Executive Director, 617-427-1068
- Denise Kasrawi, Clinical Director, 617-541-1894
- Kevan Barton, Director of Operations, 617-516-5402
Mental Health Service Providers
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<th>Agency Name</th>
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<tr>
<td>Jamaica Plain Neighborhood</td>
<td>41 Avenue Louis Pasteur</td>
<td>617-835-9222 (Jenny)</td>
<td><a href="mailto:Jvaldez2@partners.org">Jvaldez2@partners.org</a></td>
<td></td>
</tr>
<tr>
<td>Trauma Team</td>
<td>Boston, MA 02115</td>
<td>617-877-3174 (Bashier)</td>
<td><a href="mailto:Bashier.kayou@yahoo.com">Bashier.kayou@yahoo.com</a></td>
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**Service provided**

Offer a continuum of individual and community response and recovery services that attend to the immediate (0-72 hours), short-term (up to 1 month) and long-term (1 month +) needs of residents impacted by violence and trauma.

**Hours of operation**

On call 24 hours

**Mission**

JP Trauma Team will establish methods to engage the broader community impacted by an event both in the immediate aftermath of the event and afterwards. These community support activities will create a visible community presence to ensure that residents feel connected and informed, ensure widespread dissemination of basic information about the signs and impact of trauma, and make residents aware of the availability of ongoing services to address trauma within the community.

**Who we are**

Jamaica Plain Trauma Team is partnered with four agencies, Brigham and Women’s Hospital, Tree of Life, Southern JP Health Center, Brookside. Jenny Valdez- main contact person.

**What we do**

1) Immediate in-home or community-based services for survivors of violence and their immediate family members and friends;
2) Prompt planning and implementation of efforts to meet community needs for healing, information, and input into response to violent incidents;
3) Connection between residents and availability of behavioral health and related supportive services as needed.

**Contact us**

Jenny Valdez – Family Advocate 617-835-9222
Bashier Kayou- Community Partner 617-877-3174
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<tr>
<td>Nurtury Learning Lab</td>
<td>33 Bickford Street</td>
<td>617-477-3115</td>
<td>Michele Whalen <a href="mailto:mwhalen@nurturyboston.org">mwhalen@nurturyboston.org</a></td>
<td>Nurturyboston.org</td>
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Service provided
Since our beginning in 1878, we’ve continuously evolved to meet the needs of the families and communities we serve. We strive to grow every day and believe that when you nurture a child, you nurture a community. We work with several of Boston’s non-profit service providers to meet the needs of families.

Hours of operation
**Monday to Friday:** 8 hours of care between 7:30am-5:30pm

Mission
Nurtury gives Greater Boston’s youngest children in need, from birth to age five, the opportunity to reach their full potential by investing in school readiness, promoting healthy development and strengthening families.

Who we are
For over 130 years, Nurtury has strived to provide the highest quality early care and education programs for the communities of Greater Boston. Formerly known as Associated Early Care and Education, Nurtury gives the youngest children in need, from birth through age five, the opportunity to reach their full potential by investing in school readiness, promoting healthy development, and strengthening families.

What we do
WE DELIVER a comprehensive range of services that nurture 1,200 plus children every day as well as support their families and communities. WE ENGAGE and involve parents in nurturing effective ways to improve their child’s school-readiness and promote family stability. WE PARTNER with parents, neighborhood leaders, community-based organizations and non-profits, service providers, public schools, health care and higher education institutions and many others.

Contact us
Nurtury Learning Lab
33 Bickford Street
Jamaica Plain, MA 02130
(617) 477-3115
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<tr>
<th>Agency Name</th>
<th>Address</th>
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<tr>
<td>Pyramid Builders Counseling Service Inc.</td>
<td>964 Parker Street Jamaica Plain, MA 02130</td>
<td>617-390-5378</td>
<td><a href="mailto:info@pyramidbuilders.org">info@pyramidbuilders.org</a></td>
<td><a href="http://www.pbacs.org">www.pbacs.org</a></td>
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| Service provided | In-Home Therapy (IHT), Outpatient Therapy, Couples Therapy, Community Support Program (CSP), Parenting Groups, Anger Management Groups, Therapeutic Mentoring (TM), Substance Abuse Counseling, Home-Based Family Therapy, Latency Age/Adolescent Stabilization (DCF Funded) |
| Hours of operation | Monday – Thursday: 9AM – 7PM  
Friday: 9AM – 5PM |
| Mission | Pyramid Builders Counseling Services mission is to provide clinically and culturally effective mental health prevention and intervention services to children, adolescents, adults and families at risk. |
| Who we are | A joint commission accredited health care organization |
| What we do | Clinical Services, Workshops & Clinical Training |

Contact us

Pyramid Builders Counseling  
964 Parker Street  
Jamaica Plain, MA 02130  
617-390-5378  

Referral Methods/Sources: Families and individuals are typically referred for our services via self-referral or by acute clinical teams, school systems, court systems, health care providers, multi-service agencies, The Department of Children and Families (formerly DSS), The Department of Children and Families (formerly DSS), The Department of Youth Services (DYS) and other state agencies. Please call the individual office locations to make a referral.
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<th>Agency Name</th>
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<tr>
<td>Ruffin Mobile Educational Services</td>
<td>964 Parker Street Jamaica Plain, 02130</td>
<td>857-236-6903</td>
<td><a href="mailto:Truffinfoy@gmail.com">Truffinfoy@gmail.com</a></td>
<td>N/A</td>
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<td></td>
<td></td>
<td></td>
<td><a href="mailto:Trinaruffinfoy@yahoo.com">Trinaruffinfoy@yahoo.com</a></td>
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**Service provided**

Education on acquiring HI-SET diploma (formerly known as the General Equivalent Degree (GED)).

**Hours of operation**

Monday through Thursday 11:00am until 3:00pm

**Mission**

To assist public housing and low-income residents pursue higher education by
- Obtaining jobs or job promotions
- Achieving personal goals

**Who we are**

We are a non-profit organization who have worked with public housing and low-income residents for over the past few years.

**What we do**

Tutoring on basic skills such as math, reading and science
Prepare individual for the HI-SET/GED courses

**Contact us**

Marcia Brewer at 470-767-4234
Trina Ruffin at 857-236-6903
# Clothing and Household Items Service Provider

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<th>Agency Name</th>
<th>Address</th>
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<tr>
<td>The Family Exchange Boutique</td>
<td>964 Parker Street (1st Floor)</td>
<td>617-501-3918</td>
<td><a href="mailto:familyexchangeinc@gmail.com">familyexchangeinc@gmail.com</a></td>
<td><a href="http://www.facebook.com/familyexchangeboutique">www.facebook.com/familyexchangeboutique</a></td>
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<td>Jamaica Plain, MA 02130</td>
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## Service provided
- Free clothing for entire family in all sizes
- Free small household items
- Volunteer opportunities
- Community Service Hours

## Hours of operation
- Open 10am-3pm Monday-Friday with some weekends and holidays
- Available for emergencies 24/7

## Mission
Our Mission is to provide families with zero to low income, free resources and countless opportunities to help themselves while helping others. Families have the opportunity to exchange their children’s outgrown clothes for items that are age appropriate, including toys, books and small accessories. Men and women are also provided an opportunity to exchange items such as business attire for job interviews and court appearances. Educational workshops and family support services are provided to assist the families in reaching their full potential while addressing their multiple, complex needs.

## Who we are
The Family Exchange is a non-profit agency accepting and providing free, clean, gently used clothing, baby furniture and small household items. Residents from the community as well as community partners assist when available in the following areas: sorting, folding, sizing, organizing, and laundering clothes. We encourage families to recycle their clothes in an effort to keep our community safe for the environment.

## What we do
The Family Exchange provides immediate assistance to all families who are facing financial hardship and in need of clothing for their family. We have a huge selection of seasonal items all year round. Additional items are available as donations come in or by request. Family support services available to all families as needed. Volunteers are always appreciated. We are a Community Service site for those seeking community service hours.

## Contact us
Carol Miranda, Founder and President 617-501-3918
**Small Business Start-up Assistance**

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<th>Agency Name</th>
<th>Address</th>
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<tbody>
<tr>
<td>BMI Systems Inc</td>
<td>964 Parker Street</td>
<td>857-249-4502</td>
<td><a href="mailto:ljones5119@yahoo.com">ljones5119@yahoo.com</a></td>
<td>N/A</td>
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<td></td>
<td>Jamaica Plain, MA 02310</td>
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**Service provided**

Organizational Development, Small Project Consulting, Program Development and implementation, group counseling, and job counseling. Financial Literacy classes and entrepreneur training.

**Hours of operation**

Mon, Weds, Thurs, and Friday 2:00 pm – 6:00 pm

**Mission**

To provide programming services to individuals interested in the development of small businesses, non-profit fundraising, securing donations, and providing jobs through training and technical support.

**Who we are**

Volunteer Director, private nonprofit agency, utilizing skills and techniques to encourage system independence.

**What we do**

Counseling services, consulting services, training services, and advocacy services.

**Contact us**

BMI Systems
964 Parker Street
Jamaica Plain, MA 02130
857-249-4502

Referral Method/Sources: Referral can be made through partner agencies or you can call directly the numbers provided.
## Faith Base Service Provider

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<th>Agency Name</th>
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<tbody>
<tr>
<td>Pabellon De La Fe, Inc</td>
<td>3134 Washington St Boston MA, 02119</td>
<td>857-361-8419</td>
<td><a href="mailto:info@pabellondelafe.org">info@pabellondelafe.org</a></td>
<td><a href="http://www.pabellondelafe.org">www.pabellondelafe.org</a></td>
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### Service Provided
- Faith based services
- Positive and safe social groups
- Food donations and events for the community

### Hours of Operation
- Via phone 7 days a week. 9-5pm
- Open Wednesdays 7:30 pm - 9pm
- Open Sundays 10:00 am - 1:00 pm

### Mission
Our mission is to establish a community center in which we can serve as an outlet, resource, and a safe haven for many. A community church centered on bringing peace, hope and most important restoring Christ to individuals and families.

### Who we are
Pabellon De La Fe is a non-denominational church in Roxbury, centered on the community, families, and individuals. We believe through Christ lives can be transformed with faith, love, and peace.

### What we do
Sunday School, Worship Service, Bibles Study, Home Groups, Community groups such as spiritual formation, teen cafe.

### Contact us
Main Phone ........... 857-361-8419
Marcos Cisterna, Pastor........... 617-602-6204
### Housing & Community Development/Home Buyer Assistance

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<tr>
<th>Agency Name</th>
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<tbody>
<tr>
<td>Urban Edge</td>
<td>1542 Columbus Ave., Roxbury, MA 02119</td>
<td>(617) 989-9300</td>
<td><a href="mailto:questions@urbanedge.org">questions@urbanedge.org</a></td>
<td><a href="http://www.urbanedge.org">www.urbanedge.org</a></td>
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<td>First time home buyer classes</td>
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<td>Credit counseling</td>
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<td>Benefit screenings</td>
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<td>Student loan counseling</td>
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| Hours of operation | 9am-5pm |

| Mission | Urban Edge is dedicated to strengthening communities and families. Together, we build affordable housing and vibrant, prosperous neighborhoods. |

| Who we are | Urban Edge is a community development corporation (CDC) with a mission to help develop and sustain stable, healthy and diverse communities in Roxbury, Jamaica Plain, and surrounding neighborhoods. |

| What we do | UE builds high quality, affordable housing for low and moderate-income households, along with retail and community facilities for businesses and organizations. We provide homeowner services, financial education, tax assistance and student loan counseling. We also focus on leadership development, youth employment, and civic engagement initiatives. We work to create conditions in which residents can thrive, and help empower them to shape their community’s future. Our ultimate goal is to foster diverse urban neighborhoods of choice populated by resilient families and sustained by dynamic webs of community relationships. |

| Contact us | Robert Torres, Director of Community Engagement (617) 989-9307 | Alia Abubakar, Associate Director of Community Engagement (617) 989-9324 | Marilyn Salgado, Community Engagement Manager (617) 989-9335 |
EMERGENCY FOOD ACCESS

ABCD-Food Pantry
- Mondays-9:00am-3:00pm/
  Tuesdays to Thursdays 9:00am-5:00pm/
  Fridays-9:00am-4:30am/ Closed on Weekends
- 30 Bickford Street (rear side entrance)
- Contact Ivana Serret at 617-522-4250

REALKIDZ
- On call
- 964 Parker Street
- Contact Realkidz office at
  617-870-8475/or 774-448-1105

FOOD RESOURCES

FOOD PANTRIES
- **ABCD/Jamaica Plain**  |  30 Bickford St, Jamaica Plain, MA 02130  
  617) 522-4830
- **Community Servings** | 18 Marbury Terrace, Jamaica Plain, MA 02130  
  (617) 522-7777
- **St. Vincent De Paul/ Our Lady of Lourdes** | 54 Brookside Ave, Jamaica Plain, MA 02130  
  (617) 524-0240
- **First Baptist Church** | 633 Centre St, Jamaica Plain, MA 02130  
  (617) 524-3992

MEALS SITES
- **Pine Street Inn Shattuck Shelter -Lemuel Shattuck Hospital**  
  170 Morton St, Jamaica Plain, MA 02130
- **Community Servings, Inc.**  
  18 Marbury Terrace, Jamaica Plain, MA 02130
FARMERS MARKETS ACCEPTING SNAP/SHIP

- **Egleston Farmers Market** | 29-31 Germania St, Jamaica Plain, MA 02130
  May 6 - Feb 17 on Saturdays from 10AM – 2PM,

- **Jamaica Plain Farmers Market** | 667 Center St, Jamaica Plain, MA 02130
  May 5 - Nov 25 on Tuesdays from 12PM – 5PM & Saturdays from 12PM – 3PM

SENIOR DINING SITES

- **Ethos Jamaica Plain at Back of the Hill** | 100 South Huntington Ave, Jamaica Plain, MA 02130
- **Ethos Jamaica Plain at Out4Supper** | 301 South Huntington Ave, Jamaica Plain, MA 02130
- **Ethos Jamaica Plain at Julia Martin House** | 90 Bickford St, Boston, MA 02130
- **Ethos Jamaica Plain at Amory St** | 125 Amory St, Boston, MA 02119
- **Ethos Jamaica Plain at Nate Smith House** | 155 Lamartine St, Boston, MA 02130
- **Ethos Jamaica Plain at CrossRds Café** | 633 Centre St, Boston, MA 02130
- **Ethos Jamaica Plain, Farnsworth** | 90 South St, Jamaica Plain, MA 02130
- **Ethos Jamaica Plain at Woodbourne** | 6 Southbourne Rd, Boston, MA 02130

AFFORDABLE FRUIT & VEGETABLE SOURCES

- **Fair Foods at Martha Elliot Health Ctr.** | 75 Bickford St, Jamaica Plain, MA 02119
  Every Other Friday from 12PM – 1PM
- **Fair Foods at Amory St. Building** | 125 Amory St, Jamaica Plain, MA 02119
  2nd and 4th Thursday of the month from 3PM - 4PM
- **Fair Foods at Brookside Health Ctr.** | 3297 Washington St, Jamaica Plain, MA 02130
  4th Thursday of the month from 12PM – 1PM
- **Fresh Truck at South St. BHA** | 125 South St, Jamaica Plain, MA 02130
  Tuesdays from 4PM – 7PM

PROJECT BREAD FOODSOURCE HOTLINE

1-800-645-8333 | TTY 1-800-377-1292
Monday – Friday from 8AM – 7PM
Saturdays from 10AM – 2PM

HELPSTEPS.COM

The Mayor’s Health Line

(617) 534-5050 | Toll-Free: 1-800-847-0710

1010 Mass Ave Boston,
MA 02118 2nd Floor
Monday – Friday from 9AM – 5PM
EMERGENCY CLOTHING ACCESS

FAMILY EXCHANGE BOUTIQUE
• Monday, Tuesdays, Wednesday and on call
• 964 Parker Street
• Contact Carol Miranda at 617-501-3918

EMERGENCY TRAUMA COUNSELING

JAMAICA PLAIN TRAUMA TEAM
• ON CALL
• JENNY VALEDEZ AT 617-835-9222
• BASHIER KAYOU-AT 617-877-3174

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BOSTON HOUSING POLICIES

BHA POLICY ON SUGAR-SWEETENED BEVERAGES

The BHA has a long history of supporting resident health initiatives and promoting resident health. In recognition that Sugar-Sweetened Beverages (SSBs) can contribute to obesity, tooth decay, heart disease, diabetes and other health issues, it is the BHA’s policy not to purchase SSBs when providing beverages for resident meetings or events. In addition, it is the BHA’s policy to provide water as the primary beverage at these forums.

Sugar-sweetened beverages (SSB) are drinks with added sugar including: non-diet soft drinks/sodas, flavored juice drinks, sports drinks, and energy drinks. This policy does not refer to coffee, tea, or natural juices.

NO SMOKING POLICY

Smoke-free housing means that no one is permitted to smoke anywhere inside the apartment building or outside within 25 feet of the buildings. The non-smoking policy applies to every member of the household, as well as all visitors. This policy does not mean that residents who smoke cannot reside in the housing properties – they just cannot smoke in non-smoking designated areas.

Violating the policy by smoking in non-designated areas is a lease violation and could result in eviction or a fine. While quitting smoking can be difficult, there are resources available to help. If this is something you are interested in, see your management office regarding available services to help you quit.

REPORTING A SMOKING VIOLATION

It is important that if you see someone violating the Smoke-Free Policy, that you report them to the BHA in order for us to assure that everyone is complying with the Smoke-Free Policy which is a part of their lease with BHA.

SEND US AN EMAIL AT SMOKEFREE1@BOSTONHOUSING.ORG OR CALL US AT THE NON-SMOKING FREE VIOLATION LINE AT 617-988-5061

Your email or call report will be entered into our database and forwarded to your manager.
Boston Housing Authority’s Mission

Our mission is to provide stable, quality affordable housing for low and moderate-income persons; to deliver these services with integrity and mutual accountability; and to create healthy living environments which serve as catalysts for the transformation from dependency to economic self-sufficiency.