

RESIDENT SERVICE COORDINATORS

The BHA's Elderly and Disabled Resident Service Coordinators have been trained to:

- perform need assessments and make appropriate referrals for services
- access services to enhance tenancy and independent life
- coordinate services for home bound frail elderly/disabled
- help residents to access services that enhance quality of life
- assist in crisis intervention with tenants at risk
- advocate and liaison with management, family, health providers and community agencies.

TRANSPORTATION

Public transportation is available a short distance away. MBTA buses provide transportation from the Forest Hills Station to Cleary Square, Mattapan and Roslindale Square.

THE RIDE, a door-to-door transportation service provided by the MBTA, is available by appointment for persons with disabilities.

Also, a city-operated Senior Shuttle is available by appointment for residents to go to doctor's appointments and grocery shopping.

THREE WAYS TO APPLY

Applying for housing at the BHA is simple, and you have options.

1. Apply online at <http://www.bostonhousing.org/detpages/hservices368.html>. Just follow the step-by-step instructions
-or-
2. To request an application by mail, call the John F. Murphy Housing Service Center at **(617) 988-4200**, or reach us by TDD at **1-800-545-1833 ext. 420**.
-or-
3. Visit our Housing Service Center located in Downtown Crossing at: **56 Chauncy St, Boston, MA 02111**

The BHA's Designated Housing Plan awards priority to elderly applicants at designated housing developments. For a complete listing of designated housing developments, log on <http://www.bostonhousing.org/detpages/hservices816.html>

For more information about other BHA Elderly and Disabled developments, visit www.bostonhousing.org/detpages/hservices851.html

Note: If you are a person with a disability and require a reasonable accommodation to apply, please call the John F. Murphy Housing Service Center at the above number.



Boston Housing Authority
Elderly and Disabled Housing Program

Rockland Towers

5300 Washington Street
West Roxbury, MA 02132
(617) 988-5117

