

## RESIDENT SERVICE COORDINATORS

The BHA's Elderly and Disabled Resident Service Coordinators have been trained to:

- perform need assessments and make appropriate referrals for services
- access services to enhance tenancy and independent life
- coordinate services for home bound frail elderly/disabled
- help residents to access services that enhance quality of life
- assist in crisis intervention with tenants at risk
- advocate and liaison with management, family, health providers and community agencies.

## TRANSPORTATION

Public transportation is within walking distance of Hassan. The Mattapan/Hyde Park line is close by and Cleary Square is a ten-minute bus ride away.

THE RIDE, a door-to-door transportation service provided by the MBTA, is available by appointment for persons with disabilities.

Also, a city-operated Senior Shuttle is available by appointment for residents to go to doctor's appointments and grocery shopping.

## THREE WAYS TO APPLY

Applying for housing at the BHA is simple, and you have options.

1. Apply online at <http://www.bostonhousing.org/detpages/hservices368.html>. Just follow the step-by-step instructions  
-or-
2. To request an application by mail, call the John F. Murphy Housing Service Center at **(617) 988-4200**, or reach us by TDD at **1-800-545-1833 ext. 420**.  
-or-
3. Visit our Housing Service Center located in Downtown Crossing at: **56 Chauncy St, Boston, MA 02111**

**The BHA's Designated Housing Plan awards priority to elderly applicants at designated housing developments. For a complete listing of designated housing developments, log on <http://www.bostonhousing.org/detpages/hservices816.html>**

For more information about other BHA Elderly and Disabled developments, visit [www.bostonhousing.org/detpages/hservices851.html](http://www.bostonhousing.org/detpages/hservices851.html)

*Note: If you are a person with a disability and require a reasonable accommodation to apply, please call the John F. Murphy Housing Service Center at the above number.*



**Boston Housing Authority**  
Elderly and Disabled Housing Program

## Hassan Apartments

705 River Street  
Mattapan, MA 02126  
(617) 988-5122

