

This information is available in alternative format upon request.



Access BHA: Resident Accessibility Policies

Accessible Kitchen Policy:

The Self-Evaluation of task force, common area and staff kitchens conducted by On-Site Insight in 2001 showed that many of them do not meet the standards for accessibility under the Uniform Federal Accessibility Standards (UFAS). It is the policy of the BHA that: 1) whenever kitchen areas are substantially upgraded they will be made compliant with UFAS to the extent possible given the physical constraints of each individual location; and 2) until such time as kitchen areas can be made physically accessible, it is the policy of the BHA that residents and staff who require assistance to make use of kitchen facilities shall be provided assistance by BHA management or Task Force staff upon request. A formal Reasonable Accommodation request will not be required.

Trash Assistance Policy:

The Self-Evaluation of accessible routes within developments conducted by On-Site Insight in 2001 showed that many routes to dumpsters and trash chutes do not meet the standards for accessibility under the Uniform Federal Accessibility Standards (UFAS). Boston Housing Authority site staff will empty the bagged household trash for those residents who are unable to use the trash facilities of their development. To obtain assistance, the resident must make a request for Reasonable Accommodation under the BHA Reasonable Accommodation in Housing Policy. Once a request is approved, management will work with the resident to insure removal of bagged household trash.

Washing Machine Water Valve Assistance Policy:

This policy applies to residents who have authorized washing machines in their units and require assistance in turning the main water valve for the machine on and off during periods of extended absence from the unit. To request assistance, the resident must complete a Reasonable Accommodation Request form under the BHA Reasonable Accommodation in Housing Policy. Once a request has been approved, the resident can call the management office whenever assistance is required.

Electrical Panel/Circuit Breaker Policy:

This policy applies to residents who are unable to access the electrical panel or circuit breakers in their unit due to disability. These residents may apply for a reasonable accommodation to obtain emergency assistance in restoring electrical service when there is a loss of electricity in their apartment that is not due to a general loss of power in the building or neighborhood.

